

If your delivery address is rural or not in a major shipping route. Sorry for any inconvenience caused, shipping charges are based on weight, size and location, while our system calculates weight and size, delivery locations could be a little tricky, so we will do everything possible to keep freight charges low.

We use a number of shipping companies to ensure that you are getting the best shipping fee and the network covers your area.

TollNZ Parcels (Courier)

Fastway Parcels (Courier)

Southern Furniture Movers

AA Carriers Ltd

We are unable to deliver to PO boxes.

Rural delivery will attract additional fees.

Parcels Courier within 3 working days non rural addresses in south Island.

Parcels Courier within 5 working days rural addresses in south Island.

Parcels Courier within 5 working days non rural addresses in North Island.

Parcels Courier within 7 working days rural addresses in North Island.

Large fragile freight could take 3-7 Business days for addresses with in south Island ,Delivery times may be greater than 7 business days for remote areas.

Large fragile freight could take 7-12 Business days for addresses with in North Island , Delivery times may be greater than 12 business days for remote areas.

Getting things delivered on time is important to us, but we can't guarantee delivery times as we use a third party shipping company. So we can't be liable for any loss, cost or expense caused by delay in delivery.

If the product is damaged in transit, please DO NOT SIGN for the delivery and have the shipper return the goods to sender, contact us and we will arrange for an alternative unit to be delivered. On signing for the delivery, you have accepted that the product is in good condition.